Use Case Number: 1

Use Case Name: View Standing Order

Goal In Context: The customer must be able to view their existing standing order

Pre-Conditions: The customer must have access to the Customer Web App

Successful End Condition: Customer successfully viewed their existing standing order

Fail End Condition: Customer was unsuccessful at viewing their existing standing order

Primary Actor(s): Customer

Secondary Actor(s): None

Trigger: None

Main Flow:

Step Action

1. Customer connects to the Aki Bakery website
2. Customer logs into the Aki Bakery website using their respective credentials
3. Customer selects the “My Orders” tab
4. Customer selects the “View Standing Order” link in the left hand panel
5. Customer views their standing order
6. Customer may print their standing order by clicking on the “Print Standing Order” button at the bottom of the standing order

Use Case Number: 2

Use Case Name: Update / Change Standing Order

Goal In Context: The customer must be able to update or change their existing standing order

Pre-Conditions: The customer must have access to the Customer Web App

Successful End Condition: Customer successfully updated or changed their existing standing order

Fail End Condition: Customer was unsuccessful at updating or changing their existing standing order

Primary Actor(s): Customer

Secondary Actor(s): Manager

Trigger: None

Main Flow:

Step Action

1. Customer connects to the Aki Bakery website
2. Customer logs into the Aki Bakery website using their respective credentials
3. Customer selects the “My Orders” tab
4. Customer selects the “Update / Change Standing Order” link in the left hand panel
5. Customer makes any desired changes to their standing order by selecting new items from drop down menus, deleting existing items, changing item quantities or changing the standing order day
6. Customer clicks on the “Update” button at the end of the form
7. The customer’s changes are saved to the bakery’s database
8. The customer’s changes must be viewed by the manager
9. The customer’s changes must be approved by the manager
10. The customer must get an acknowledgement that their standing order was successfully updated

Use Case Number: 3

Use Case Name: Make Order

Goal In Context: The customer must be able to make an order

Pre-Conditions: The customer must have access to the Customer Web App

Successful End Condition: Customer successfully made an order

Fail End Condition: Customer was unsuccessful at making an order

Primary Actor(s): Customer

Secondary Actor(s): Manager

Trigger: None

Main Flow:

Step Action

1. Customer connects to the Aki Bakery website
2. Customer logs into the Aki Bakery website using their respective credentials
3. Customer selects the “My Orders” tab
4. Customer selects the “Make Order” link in the left hand panel
5. Customer makes an order by selecting items from drop down menus, choosing item quantities and choosing the order date
6. Customer clicks on the “Create” button at the end of the form
7. The customer’s requests are saved to the bakery’s database
8. The customer’s requests must be viewed by the manager
9. The customer’s requests must be approved by the manager
10. The customer must get an acknowledgement that their order was successfully made

Use Case Number: 4

Use Case Name: Change Order

Goal In Context: The customer must be able to make changes to their order

Pre-Conditions: The customer must have access to the Customer Web App

Successful End Condition: Customer successfully made changes to their order

Fail End Condition: Customer was unsuccessful at making changes to their order

Primary Actor(s): Customer

Secondary Actor(s): Manager

Trigger: None

Main Flow:

Step Action

1. Customer connects to the Aki Bakery website
2. Customer logs into the Aki Bakery website using their respective credentials
3. Customer selects the “My Orders” tab
4. Customer selects the “Change Order” link in the left hand panel
5. Customer makes any desired changes to their order by selecting new items from drop down menus, deleting existing items, changing item quantities or changing the order date
6. Customer clicks on the “Update” button at the end of the form
7. The customer’s changes are saved to the bakery’s database
8. The customer’s changes must be viewed by the manager
9. The customer’s changes must be approved by the manager
10. The customer must get an acknowledgement that their order was successfully updated

Use Case Number: 5

Use Case Name: View Invoices

Goal In Context: The customer must be able to view their existing invoice

Pre-Conditions: The customer must have access to the Customer Web App

Successful End Condition: Customer successfully viewed their existing invoice

Fail End Condition: Customer was unsuccessful at viewing their existing invoice

Primary Actor(s): Customer

Secondary Actor(s): None

Trigger: None

Main Flow:

Step Action

1. Customer connects to the Aki Bakery website
2. Customer logs into the Aki Bakery website using their respective credentials
3. Customer selects the “My Orders” tab
4. Customer selects the “View Invoices” link in the left hand panel
5. Customer views their invoice

Use Case Number: 6

Use Case Name: View Products List

Goal In Context: The customer must be able to view the Aki Bakery’s current products list

Pre-Conditions: The customer must have access to the Customer Web App

Successful End Condition: Customer successfully viewed Aki Bakery’s current products list

Fail End Condition: Customer was unsuccessful at viewing Aki Bakery’s current products list

Primary Actor(s): Customer

Secondary Actor(s): None

Trigger: None

Main Flow:

Step Action

1. Customer connects to the Aki Bakery website
2. Customer logs into the Aki Bakery website using their respective credentials
3. Customer selects the “My Orders” tab
4. Customer selects the “View Products List” link in the left hand panel
5. Customer views Aki Bakery’s current products list